

27<sup>th</sup> July 2010

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Dear Paul

I would like to take this opportunity to thank you for your exception service in renewing our Office and Public Liability insurance policy recently.

We had only received our renewal notice from our existing broker on the 19<sup>th</sup> July when our policy was due to expire on the 20<sup>th</sup> July. This has been the 3<sup>rd</sup> year running where they had given us little or no notice of the renewal – probably so that we would simply renew with them due to timescales. However, I decided to give PMIS an attempt to quote for the renewal. I emailed you the details of our existing cover at 2.00pm on Monday 19<sup>th</sup>, and by close of play you had already responded with a quotation and details of the cover. Following a couple of queries, we had agreed the deal and you saved me over £200 on my insurance policy.

Thank you for making this process quick and painless and for saving me a significant amount of money.

I would have no hesitation in recommending Paul to review anyone's insurance arrangements.

**So if you want insurance in a hurry – call Paul Murray.**

Once again, many thanks.

Yours sincerely



Karen Birks  
Director



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